



Frequently Asked Questions for Families About COVID-19

- **What can we expect during the week of spring break?**
Per the district calendar, spring break will still be honored March 23-27. Meals will not be provided and tech support may be delayed.
- **Will these days need to be made up at the end of the year?**
No. The Department of Elementary and Secondary Education (DESE) has forgiven hours missed due to COVID-19.
- **When will students go back to school?**
April 6 is the planned date, but the situation will be re-evaluated on March 30. If the situation changes, we will let you know through all of our communication channels.
- **Will my child have learning opportunities during the closure?**
Yes. It is important to remember that even when school buildings are closed, learning can and will continue. Learning can take place in a variety of ways and isn't limited to virtual opportunities. Students will be expected to complete the work assigned to them through Google Classroom or i-Ready. If paper packets are needed, please contact your building principal.
- **How or where does my child turn in their completed printed work?**
As of right now, when classes resume.
- **What about lunches?**
Student meals will be available at three locations: Maple Grove Elementary, Valley Middle School, and Brennan Woods Elementary. No child will be turned away for having a meal. Lunch will be served, along with a breakfast for the next day. All meals will be free; families should complete the form located on the website for each of their students. It is important to know that lunches will not be available from March 23-27 because of the previously scheduled spring break.
- **Do my children need to be with me to get the lunches?**
No.
- **What about child care?**
While Northwest schools are closed, Lion Care is not available.

- **I do not currently have internet service at my home. How can I get internet service to supplement my child's education?**

Many internet providers are offering temporary, yet free, internet service to households with students, including Charter Spectrum. Please [contact them](#) for more information.

- **How can I get technical support at home?**

Go to the Northwest website at <https://www.northwestschools.net/>. Click "Students and Parents," then click "Mojo Tech Help Desk." You can look through the knowledge base for questions that have been frequently asked and look at the solution. If you are still having trouble, you can open a work ticket to put your technical problem into the queue. A technician will contact you soon thereafter.

- **Will students be taking the MAP/EOC tests?**

The Commissioner of Education, Dr. Margie Vandeven, issued a statement on testing. "There is a time and a place for required statewide testing; now is not the time. We will be cancelling required statewide assessments for the remainder of the 2019-20 school year. There will be details that need to be worked out for graduating A+ seniors who may still need to take an assessment."

- **Will this impact my student's attendance/perfect attendance?**

No.

- **Can we implement this e-learning for snow days?**

It's a possibility. We need to collect more data to evaluate the effectiveness of our current Alternative Method of Instruction (AMI). If we determine this is effective we will submit an AMI to DESE for approval for future school calendars.

- **What is the impact on A+ Program?**

DESE has issued a statement on how COVID-19 will impact current seniors in the A+ Program. Please see [A+ Guidance from DESE](#) for more information. We realize that every situation is different, and we will be flexible with students in the program.

- **What is the impact on dual credit classes?**

Students should communicate with their teacher with questions.

- **What about athletic events or extracurricular activities?**

We are following the guidelines of MSHSAA, and as long as Northwest schools are closed, all athletic events, practices, or extracurricular activities will not be held.

- **Will the Northwest High School prom be held?**

At this point, the situation is fluid. We have to abide by the rules set forth by the health department in the county in which prom will take place, currently in St. Louis County.

- **Will graduation be impacted?**

Currently, the Northwest commencement ceremony is set to be held at The Family Arena in St. Charles, Mo. in May. We will abide by the rules set forth by the St. Charles County Health Department at that particular time.

- **How can I talk with my child about COVID-19?**

The Centers for Disease Control has a [web page](#) dedicated to speaking with children about coronavirus.