

Hybrid FAQ

- 1. How were the groups generated?** Our student information system, Infinite Campus, generated the groups by household. (Not by address). Everyone listed under your household should be in the same group.
- 2. Not everyone in my household is in the same group. What do I do?** Please email OnLionEdu@northwestschools.net. Give the name of your primary household and the name and grade of your child that is not in the same group. We will work to correct this issue.
- 3. Can I change groups?** No. The hybrid system balances the district's schools between Group A and Group B. The system also looks at the distribution of students in courses to create balance. Due to the guidelines of social distancing, we will not be able to move students between groups.
- 4. My child will now need to ride the bus and I did not register for transportation. What do I do?** You will need to call the transportation department at 636-552-9235 between the hours of 8 a.m. - 4 p.m.
- 5. What is my student's bus number?** Bus routes will be communicated via Blackboard and District Website beginning Friday, Aug 21st.
- 6. My student's Chromebook is not working. What do I do?** Please complete a MOJO Tech Help Desk ticket; the link can be found on the district website under Students and Parents. While on campus, your child can go to the Library at either middle school or to StarTech at the high school.
- 7. What days will my hybrid high school or middle school student attend in person?**
Group A: Monday and Thursday
Group B: Tuesday and Friday
- 8. What happens on Wednesdays?** Wednesday is an asynchronous learning day (teachers will post-work or videos for students) All 6-12 students will meet with their Advisory, Lead Time, or Lion Time. Each building will post schedules.

Teachers will work in Professional Learning Communities in the morning, and afternoons will be for office hours, small group Google Meets, and meeting with students and parents.

9. Do you have information about meals?

In an effort to provide support for Northwest families who rely on the availability of school meals, we will have breakfast and lunch pick-up for Northwest K-12 students who are all virtual or on a hybrid schedule. Students who are all virtual will receive five days of meals and students who are on a hybrid schedule will receive three days of meals. For more detailed information and to sign up for student meals please click on the link below to complete the form:

<https://forms.gle/LDaq2L2LDd7PZ5j77>